Privacy Policy

Who we are

The pages on the website (‘the Website’) are published by Fiberguide Industries, a company registered in the United States of America, whose registered address is Fiberguide Industries, 1 Bay St Sterling, NJ 07980 USA.

Fiberguide Industries respects your right to privacy and will process personal information you provide only in accordance with the General Data Protection Regulation 2018, the Privacy and Electronic Communications (EC Directive) Regulations 2003 and other applicable privacy laws.

The information collected and how it is used

Fiberguide Industries will not collect any information about individuals, except where it is specifically and knowingly provided by them.

When you visit Fiberguide Website, the web server collects some basic information such as your browser type, IP address, internet service provider’s domain name, which pages you accessed on the site, and when. Details of cookies that Fiberguide Industries uses on the Website can be found on the Cookie Policy.

Fiberguide Industries uses this information to provide you and maintain the quality of the Website and to analyze the use of the Website to help guide improvements. Personally, Identifiable Information (PII) is not automatically collected.

If you register for the alert service, you will need to provide your name and email address. This information will be held by Fiberguide Industries. The information will not be used for any other purpose; it will be stored securely and will not be shared with third parties. By registering for the alerts, you consent to this use of your name and email address.

Third-party use of information

Except as described above, Fiberguide Industries will not disclose, sell or rent your personal information to any third party. If you do consent but later change your mind, you may contact Fiberguide Industries to ask for any such activity to stop.

Fiberguide Industries may also disclose your personal information where required to do so by applicable law, by a governmental body or by a law enforcement agency.

International transfers

Fiberguide Industries may transfer the personal information that is collected from you to third-party data processors located in countries that are outside of the European Economic Area in connection with the above purposes. Please be aware that countries which are outside the European Economic Area may not offer the same level of data protection, although the collection, storage and use of your personal data will continue to be governed by this privacy policy.

Security

While Fiberguide Industries takes appropriate technical and organizational measures to safeguard the personal information that you provide, no transmission over the Internet can ever be guaranteed secure. Consequently, please note that the security of any personal information that you transfer over the Internet to Fiberguide Industries cannot be guaranteed.

Your rights
You have the following rights:

- the right to be provided with copies of personal information that Fiberguide Industries holds about you at any time, subject to a fee specified by law;
- the right to ask Fiberguide Industries to update and correct any out-of-date or incorrect personal information held about you free of charge; and
- the right to opt out of any marketing communications that Fiberguide Industries may send you.

If you wish to exercise any of the above rights, please write to the Data Protection Officer dpo@fiberguide.com or Fiberguide Industries addresses specified above.

**Third-party sites**

The Website may contain links to other websites operated by third parties. Please note that this privacy policy applies only to the personal information that Fiberguide Industries collects through the Website and Fiberguide Industries cannot be responsible for personal information that third parties may collect, store and use through their website. You should always read the privacy policy of each website you visit carefully.